

Copyright CMHA-CEI 2024-2025

Encounter Data Monitoring Part I: Business Process and Documentation

CMH:	
Date:	
Reviewer:	
Name of Data System:	

Business Process and Documentation		(Y, N, or NA)	Comments
1	Coverage Plan detail in Encounter Reporting		
1a.	Describe how your system was updated to report the new COB order requirements for direct run encounters for FY24: Order of Payer, Billing Provider Name and Tx ID, Loop detail etc.		
2	Ending the Public Health Emergency (PHE), effective 5/12/2023		
2a.	Describe how your system was updated for changes related to the end of the PHE: 1) Changes to codes that no longer allow telehealth and/or telephone, 2) Removal of the GT modifier for all telehealth services, and 3) Addition of the 93 modifier for telephone services.		
2b.	Provide documentation indicating how users were provided training on how to correctly report those services previously identified as telehealth during the PHE.		
3	Additional Encounter-Related Updates		
3a.	Besides those included above, have there been any changes to the CMH process or EHR in relation to Encounter reporting in the last year?		
3b.	Are the changes sufficiently documented?		