



Mid-State Health Network

Substance Use Disorder Prevention & Treatment Provider Quarterly Virtual Meeting
6/18/2026 | 12:00 pm- 1:00 pm

Treatment Providers ONLY

Quality Session for Treatment Providers	Presenter(s)
<p>12:00 pm until 1:00 pm</p> <p>Who should attend: <i>SUD Treatment Providers</i></p> <p>Join Zoom Meeting https://us02web.zoom.us/j/88278048715?pwd=gFaPaCzDrsU0DbASyTSJqsaZmSf7G4.1 Meeting ID: 882 7804 8715 Passcode: 015437</p> <p>Topics:</p> <p><u>Critical Incident/Sentinel Events</u> The upcoming June 2026 SUD Provider Meeting will include a refresher training on Critical Incident and Sentinel Event reporting requirements for SUD treatment providers. This training will clarify provider responsibilities for identifying, classifying, and reporting critical incidents (including deaths, serious illness or injury, abuse or neglect allegations, medication errors, serious behavioral episodes, and arrests) that occur amongst individuals residing in 24-hour residential treatment facilities. This training will walk providers through the full reporting workflow, including how to submit critical incidents through MSHN's REMI information management system, quarterly reporting deadlines, as well as clarify communication pathways for immediately reportable events (which should be sent to sentinelevents@midstatehealthnetwork.org).</p> <p><u>2026 MSHN Substance Use Disorder (SUD) Consumer Satisfaction Survey</u> As part of MSHN's ongoing commitment to quality services, the MSHN SUD Consumer Satisfaction Survey process plays a critical role in assessing the quality of care provided and identifying areas for improvement across our service region. This year's survey is scheduled for a four-week timeframe beginning on June 15th and ending on July 17th - the below information will be discussed in the June 2026 SUD Provider Meeting. All MSHN funded individuals receiving SUD treatment services during this timeframe should be provided a chance for feedback utilizing the MSHN Consumer Satisfaction survey tool.</p> <p>The FY2026 SUD Consumer Satisfaction survey tools, instructions, and data submission link can be found on our MSHN Website under the Reporting Requirements page. SUD provider</p>	<p>Kara Laferty <i>Quality Manager</i></p>

Upcoming Meeting Schedule
September 17, 2026 12-2pm
December 17, 2026 12-2 pm



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survey data is due back to MSHN no later than August 30th, 2026. Snapshot information for this project can be found below:

Distribution Methods:

You may distribute the surveys using any of the following methods:

- Mailed surveys (please allow a 4-week return window, so send as soon as possible) Electronic/web-based surveys (or by utilizing [MSHN's SurveyMonkey link](#))
- Phone surveys
- Face-to-face surveys

Data Submission:

- Please use the FY2026 [MSHN SUD Consumer Satisfaction Survey Reporting Template](#) for recording results
- Ensure the file is named appropriately, following this format: <INSERT PROVIDER NAME> FY2026 SUD Consumer Satisfaction Survey Reporting Template
- Submit one completed template per MSHN-contracted provider location before August 30, 2026, via the MSHN submission portal: [Submit Satisfaction Survey Results](#)

Support and Questions:

For any questions or technical support regarding the survey process or to schedule a one-on-one consultation regarding the survey process, please contact: Kara Laferty at kara.laferty@midstatehealthnetwork.org.

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