

FY27 SUDSP Provider Manual Change Log

Revisions are noted in various colors. By default, anything with a ~~strike-through~~ (various colors) is what has been deleted and anything underlined (various colors) is what has been added to the revised document. In some instances, this could also be a hyperlink to a website.

Note: Page numbers below reflect those in the edited version/tracked changes document.

Dates (i.e., “FYxx” and “20xx”) changed as needed throughout document

Table of Contents (Pgs. 2-4)

- Grammar changes
- Updated section titles and page numbers as needed

Introduction (Pgs. 5 - 7)

- Added “MSHN Website”
- Added clarifying in the Strategic Plan paragraph
- Replaced MAT with medications for opioid use disorder (MOUD) throughout the document
- Spelled entire women’s specialty services (WSS) acronym

Governing Authorities and Prepaid Inpatient Health Plan (PIHP) Requirements (Pgs. 7-8)

- Specific policies and procedures removed with note stating visit MSHN’s website for applicable policies and procedures

Definitions (Pgs. 9-16)

- Early Intervention – noted ASAM 4 does not include this category as a separate level of care
- Expedited Appeal – added definition
- Harm Reduction – added Overdose Prevention Strategy link
- Limited English Proficiency – added definition
- Service Authorization – added definition
- Adverse Benefit Determination – clarified that a payment denial solely because a claim does not meet the definition of a “clean claim” is not an ABD.

Customer Service and Recipients Rights (Pgs. 17 - 19)

- Language added; changed and/or deleted for clarification
- Added clarification in “LEP Assistance” section
- Added regional to the required communication section



Mid-State Health Network

Provider Service Animal Obligation (Pgs. 22-25)

- Added service animal requirements addressing ADA access, permissible staff questions, documentation restrictions, behavioral standards, provider responsibilities, staff training, non-discrimination, and service animal interaction guidance.

Compliance (Pgs. 20-23)

- Language added; changed and/or deleted for clarification

Quality Improvement (Pgs. 24-26)

- Language added; changed and/or deleted for clarification
- Expanded QAPIP acronym to Quality Assessment Performance Improvement Program
- Sentinel Events – section expanded to more thoroughly describe the process
- Added clarifying language for the Annual Satisfaction Surveys and Performance Management Standards

Provider Network Management (Pg. 27 - 31)

- Added reference to MDHHS code chart and MDHHS SUD Credentialing and Staff Qualifications Policy
- MSHN Monitoring and Oversight section - Added clarifying language
- Added new email for Provider Network Management
- Replaces OROSC with MDHHS SUGE
- Added Michigan's behavioral health workforce reference

Prevention Providers (Pgs. 32-41)

- Added Community Recovery reference
- Updated heading section on page 34 to Prevention Credentialing and Staff Qualification Requirements
- Removed detail regarding MPDS reporting
- Added MDHHS link

Treatment Services (Pgs. 41 - 61)

- Added current MSHN staff throughout section
- Added clarifying language in Level of Care section
- Updated ASAM LOC Designation section
- Added clarifying language in Biopsychosocial Assessment section
- Removed language from Co-Occurring Disorders section
- Updated link for Clinical Practice Guidelines & Evidence-Based Practices policy
- Added Harm reduction resources link
- Updated Know Your Rights SAMHSA link



Mid-State Health Network

- Replace Opioid Health Home with Substance Use Disorder Health Home
- Updated Recovery Oriented System of Care link
- Updated Supervision section
- Updated Trauma Informed Care website links
- Added FY27 health disparities requirements, including quarterly Lunch & Learn trainings, an organizational self-assessment, and development of a preliminary FY28 action plan.
- Added Women's Specialty Services (WSS) and Enhanced Women's Specialty Services (EWSS) requirements addressing priority populations, required services, assessment/documentation, care coordination, postpartum case management, FASD screening/referral, staff training, and interim services.

Finance and Claims (Pgs. 63-66)

- Updated single audit requirements from \$750,000 to \$1,000,000
- Updated MSHN staff under Specialty Grant Funding section

Utilization Management (Pgs. 67-73)

- Updated current MSHN staff
- Added updated MDHHS link for BH-TEDS
- Language added; changed and/or deleted for clarification

Access to SUD Services (Pgs. 74-77)

- Added current MSHN staff
- Removed implementation language
- Added after-hours phone support information

Appendices – all renamed for deletions

- A. MSHN MAT Protocol (Pgs. 78 -86) Completely Removed along with Appendix D (form)
 - Updated language for clarification - throughout
 - Updated notice requirement to MSHN in case of closure
- B. Recovery Housing Technical Requirement (Pgs. 87-92)
 - Added clarifying language under admission process
 - Updated References/Legal Authority section
 - Updated recovery housing admission and authorization processes, including REMI/Utilization Management review requirements.
 - Added needs assessment requirements to support individualized recovery planning and updated Peer Recovery Support Services billing guidance.
 - Added Discharge Policy language and updated recovery housing resource references.
- F. Incarcerated Services Technical Requirement (Pgs. 99-101) – Renamed to D – clarifying language added

- G. Residential Programs Food Assistance Program (FAP) Benefit Use – **Renamed to E** – clarifying language added
- Appendix F: Non-Emergency Medical Transportation – added as a new attachment/placeholder.
- Appendix G: Culturally Effective Organizational Self-Assessment – added as a new attachment/placeholder supporting FY27 health disparities requirements.