

## REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: 04/17/2023

**Members Present:** Lindsey Hull (phone); Maribeth Leonard (phone); Carol Mills; Sharon Beals (phone); Tracey Dore; Kerry Possehn (phone); Michelle Stillwagon; Bryan Krogman; Sandy Lindsey (phone); Sara Lurie (late arrival); Tammy Warner (phone)

**Members Absent:** Chris Pinter

**MSHN Staff Present:** Joseph Sedlock; Amanda Ittner; For specific agenda items: Skye Pletcher, Leslie Thomas

Agenda Item	Action Required				
<b>CONSENT AGENDA</b>	No discussion				
	Considered and approved	By Who	N/A	By When	N/A
<b>Operating Agreement/Local Funds Discussion (Continued)</b>	<p>Leslie Thomas reviewed the MSHN-proposed amendments to the operating agreement pertaining to local funds changes.            For the Performance Bonus Incentive Program, the Council agreed to review another draft with the following elements:</p> <ul style="list-style-type: none"> <li>• Add language to clarify a % to be held for risk and the rest will be reinvested into the SUD provider network/SUD services.</li> <li>• Other possible changes:               <ul style="list-style-type: none"> <li>○ Change from \$amount to an up to a % of SUD Revenue.</li> <li>○ Permissible to amount to be as agreed upon each year.</li> <li>○ % of SUD revenue with a 7.5% maximum.</li> </ul> </li> <li>• Ops agreed to 3<sup>rd</sup> bullet and MSHN will draft language to propose next month</li> <li>• Change dissolution language to the dissolution of the program (BHH, OHH, etc.)</li> </ul> <p>For future discussion: Criteria/review of participants allowed to be certified in BHH.</p>				
	MSHN will draft amended language to present at next month Ops meeting	By Who	L. Thomas	By When	5.1.23
<b>Service Authorization Denial Summary and Procedure</b>	<p>Skye Pletcher reviewed the proposed procedure.            CMCHM still has some questions that will be sent for review            Also ensure “denial” is completely defined.</p>				
	Support for moving forward in policy/procedure process	By Who	A. Ittner	By When	5/31/23
<b>Children in Foster Care, MSHN Region, Report/Discussion</b>	<p>Amanda reviewed the background and discussion with DHS and MDHHS regarding services to Children in Foster Care. MSHN developed a report based on data from cc360 and will continue to validate and add additional metrics in the report.</p>				
		By Who		By When	

Agenda Item	Action Required				
<p><b>Operations Council Strategic Planning Work Session</b></p>	<p>Way to decrease burden on staff, streamline, access to data                      EVV – Add to Better Provider Systems – Anything licensed.                      Workforce shortages and the increased demands from MDHHS                      Data management system to manage the increased demands                      Questions related to SNPs proposed by MDHHS for FY2027(?)                      MHP rebid – what will be included                      Medicaid benefit and limitations – MDHHS clarification                      Education to MDHHS on Medicaid Manual – What can we do to ensure knowledge transfer                      Better Health: Add MSHN will work with CMHs, to clarify roles and improve access                      Change strengthening MDHHS to expanding MDHHS – 89                      SUD Access and after-hours warm handoff                      Inpatient and BH complex care;                      Developing Care Pathways, Limits, functions, etc.                      Interface with schools and MH system, threat assessment (schools, police, violence, threat) what is the CMH involvement                      Opioid Settlement – regional coordinate and identify needs                      Appendix B -103 – Divide out PIHP reference and CMH (ex. CMH retention isn’t great but PIHP is and expert knowledge)                      Pg 105 – step down solutions being limited since COVID, ex. CLS used to help support and stabilize.                      Social Determinates of health – community records, status of gathering information, exchange, local efforts to address.                      The number of reviews, audits: Can MSHN reduce the effort based on compliance, closed out the prior fiscal year encounters,                      Pg 104 – 4 bullet down... not finished                      Public/Private Partnerships – association has produced a document that supports public/private partnerships – should our region review and discuss; possibility an environmental scan</p>				
	<p>Amanda will send out SDoH Newsletters to Ops Council Board approval isn’t until September so another review with Ops Council will occur in August.</p>	<p>By Who</p>	<p>A.Ittner  J.Sedlock</p>	<p>By When</p>	<p>4.17.23  8.15.23</p>