Provider Network Management Committee - Key Decisions and Required Action
DATE: 8/23/2023 | Time: 10AM until 12PM
Zoom Meeting ID: Outlook Calendar Invite | Meeting Materials: Box

Attendees:

☒ M. Rozek, BABHA	☒ K. Gunsell, HBH	☐ J. Tomaszewski, SCCMH	☐ S. Richards, TRD
☐ S. Gunsell, BABHA	☒ M. Cupp, Lifeways	☒ J. Keilitz, SCCMH	☒ K. Jaskulka, MSHN
☒ E. Magen, CEI	☐ D. Caruss, MCN	☒ L. Vyvyan, SHW	☒ L. Thomas, MSHN
☒ V. Pierson, CEI	☒ J. Huson, MCN	☐ S. Dudewicz, TBHS	☐ Ad Hoc: K. Hart, MSHN
☒ K. Squire, CMHCM	☒ A. Viher, Newaygo	☒ B. Hair, TBHS	☐ Ad Hoc: A. Dillon, MSHN
☒ S. Stroh, (Jeremy Murphy) GIHN		☒ L. McNett, TRD	☐ Ad Hoc: A. Ittner, MSHN
			☐ Ad Hoc: T. Lewicki, MSHN

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			

Agenda Approval	☐ Approved
	☒ Approved with revisions
	  - CMH Provider Directory Uploads (Leslie, MSHN) – Leslie and Kyle to review data inclusion rules for provider listing (i.e., County listing) – Follow up w/PNMC following discussions
	  - COFR's and MDHHS County Codes/COFR Transfers (Kim, Huron) – Contact MSHN UM Director (S. Pletcher) for guidance
	All materials can be found in box
		By Who		By When	

Minutes Approval 6/28/2023	☒ Approved ☐ Approved with revisions 6.28.23 Snapshot located in box	By Who		By When	
HCBS Transition	Updates (K. Hart) • K. Hart to provide current updates; Meetings continuing re Provisional approval; On-going Monitoring still being worked out	By Who		By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
	• 8.23.23 HCBS Update • 6.28.23 HCBS Update				
Regional Efforts – Training, Contracting and Monitoring	• Autism Performance Monitoring Snapshots (6.2023; 7.2023); located in box (A. Dillon) - FYI For Review - FY24 ABA Monitoring tool updates; Regional Monitoring Team made a few revisions related to the contract requirements and updates based on Medicaid Manual changes; FYI for Review (included in the agenda and word versions uploaded in box – Numbered "1" thru "4") • Training Coordinators Quarterly Meeting Snapshot; located in box (A. Dillon) - FYI For Review - FY24 Training Grid Approved by OC 07/2023. • Regional FY24 ABA; FMS; IPHU Templates finalized and approved by OC 07/2023.	By Who		By When	

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Provider Directory	• Directory Upload Process (J. Wager) • **Background/Update:** Possibility of REMI to "speak" to CMH's EMR's? As it relates to directory information (Not all CMH's use PCE based product; can those that do interface with PCE?) **Discussion:** PCE based CMH's would need to verify their local directory is in the format as what is needed to download into MSHN's REMI on an automatic basis **Decision:** **Next Step:** Identification of steps needed on-going between MSHN and PCE.	By Who		By When	NA
Credentialing	• Update on MDHHS Universal Credentialing (located in box) - Related attachments located in box - No go-live date yet identified for MDHHS driven CRM Application process, but is expected sometime in FY23 • MDHHS Credentialing Policy Updated (3.24.23)	By Who		By When	
Policy/Procedure Edits	None at this time	By Who		By When	
MSHN Strategic Plan & Scorecard	• Balanced Scored **Background/Update:** FY23 PNMC Balanced Scorecard **Discussion:** **Decision:** **Next Step:** PNMC scorecard sheet to be updated – Leslie indicated changes to be made/deletions relative to the PNMC tab since they also occur on the FC tab	By Who		By When	

3
PNMC Snapshot

AGENDA ITEM	KEY DECISIONS	ACTION REQUIRED			
Misc.	**MSHN Website Redesign Work Group** Website Improvement Workgroup Update The purpose is to ensure the website is visually appealing, user friendly, has relevant and required content, and most importantly provides information that will allow individuals we serve and providers to be able to locate information needed and to access services easily for emergencies and ongoing services. The group is looking at improvements in the design as well as the structure. Feedback is being received from MSHN staff through departmental meetings, and regional committee/councils including the Regional Consumer Advisory Council. **The workgroup asks that MSHN departments and leaders of the regional committees/council include this on your agenda over the next month for feedback.** **Feedback requested includes but is not limited to:** • **how people use the site,** • **difficulties with the site,** • **what is good about the site, and** • **any additional suggestions for improvements.** Improvements that are currently being discussed are: • Adding / modifying language for individual we serve who are in crisis, or need services, such as adding the 988 number and more prominent view of phone numbers etc	By Who		By When	

AGENDA ITEM	KEY DECISIONS			ACTION REQUIRED		
	• Improving the provider search by adding ASAM level of care • Improving the general search feature • Updating the calendar functions • Potential reorganization of policy and procedures • Language used – for example Stakeholder- change to Community and Consumers change to People we serve etc • The workgroup will have discussion about the feedback received, and incorporate it into the planning process. • Please send any feedback you may have by 9.6.23 to Kyle					
Electronic Visit Verification (EVV)	Updates – None at this time					

Next Meeting: 10/25/2023

Parking Lot

State Monitoring Report	MDHHS - EVV	Independent Facilitation Proposal
HSAG Review		

MSHN Council & Committee Updates

1. MSHN Board Update – *MSHN Website - Board Meeting*
2. Operations Council Update – *MSHN Website - Operations Council*
3. Customer Service Committee – MSHN Website - Customer Service
4. Utilization Management Committee – MSHN Website - Utilization Management
5. Information Technology Council – MSHN Website - Information Technology
6. Regional Consumer Advisory Council – Consumer Advisory Council
7. Provider Network Management Workgroup- MSHN Provider Network Management Committee
8. Compliance Committee MHN Website-Regional Compliance Committee
9. Training Coordinators Workgroup – Training Reciprocity (Box)