

# MSHN Quarterly SUD Provider Meeting

September 12, 2022

# Plenary Session Agenda

- ▶ Joe Sedlock: MSHN CEO Updates
- ▶ Sarah Andreotti: Prevention Media Campaigns
- ▶ Rebecca Emmenecker: Narcan Vending Machines
- ▶ Dani Meier: Notice of RFI for Isabella & Montcalm Counties
- ▶ Heather English: Technology Requests FY23
- ▶ Tammy Foster: Veteran Navigator Updates

# MSHN CEO Updates

Joe Sedlock - 989-529-9405

- FY 23 Initiatives
  - Opioid Health Home - 10/01/2022
  - Behavioral Health Home - ~04/2023
  - Complex Care Management for SUD
- FY 23 Budget (Proposed)
  - Increases in SUD Provider Rates (Regional Rate Schedule)
  - DCW Premium Pay funded through 09/30/2023
  - Continuation of MSHN Regional General Provider Stabilization Program
    - Eligibility criteria and program parameters under review
  - Continuation of MSHN Regional Provider Staffing Crisis Stabilization Program
    - Proposed to continue through 03/2023 with review for continuation through the end of FY 23 near that time.



# Prevention Media Campaigns

Sarah Andreotti

# Prevention Media Campaigns

## My Life My Quit Youth Vaping Campaign

- Funding from COVID Block Grant
- Convened regional workgroup to determine need
- Running from March 2022 through February 2023
- RFP completed for Geofencing and Targeted Display ads
- Funding from Tobacco Section to offer additional impressions during June 2022 along with posters and quit line cards



A young woman with curly hair is smiling and holding a white piggy bank. The background is a light-colored brick wall.

**Learn More**

**Want to Save \$600 a Year?  
Cut Out Vaping.**

Text "Start My Quit"  
to 855-891-9989 or call.

**MY LIFE  
MY QUIT.**



A young man in a green soccer jersey is seen from behind, looking out onto a soccer field where other players are visible in the distance.

**Learn More**

**Does Vaping Have You  
on the Sidelines?**

Text "Start My Quit" to 855-891-9989 or call.  
Free, confidential help. Just for teens.

**MY LIFE  
MY QUIT.**

# Prevention Media Campaigns

## Gambling Disorder Prevention Campaign

- Funding from Gambling Disorder Prevention Grant
- Tagged on to campaign run in NMRE region
- Ran April 2021-September 2022 & November 2021-September 2022
- Geofencing and Targeted Display ads
- Plan to continue a different version in FY23



**MICHIGAN** DHHS  
Michigan Department of Health & Human Services

LEARN MORE

**A BIGGER VICTORY AWAITS.  
DEFEAT PROBLEM GAMBLING.**

MICHIGAN PROBLEM GAMBLING HELPLINE  
**1-800-270-7117**

A photograph of a man with his arms raised in celebration, set against a light blue background.



**MICHIGAN** DHHS  
Michigan Department of Health & Human Services

OVERCOMING A  
GAMBLING  
ADDICTION?  
**NOW THAT'S  
A WIN!**

MICHIGAN PROBLEM  
GAMBLING HELPLINE  
**1-800-270-7117**

CLICK HERE TO LEARN HOW

A photograph of an older man and a woman sitting outdoors, smiling and talking.



**MICHIGAN** DHHS  
Michigan Department of Health & Human Services

THERE IS **HOPE.**  
THERE IS **HELP.**

LEARN MORE

MICHIGAN PROBLEM GAMBLING HELPLINE  
**1-800-270-7117**

A close-up photograph of a hand pointing upwards, set against a blue background.

# Narcan Vending Machines

Rebecca Emmenecker

# Narcan

## What is Narcan?

- ▶ As most of you know, naloxone (brand name Narcan), blocks opioid receptors, interrupts the effects of prescription painkillers, heroin and other opioids and reverses potentially fatal opioid overdoses.

## Is Narcan safe?

- ▶ Yes, one can not overdose on naloxone/Narcan.
- ▶ Narcan/naloxone is ineffective except for those who have opioids in their system.

## No prescription?

- ▶ Michigan has a standing prescription order, so no individual prescriptions are needed.



# No pop or chips in this machine... Free boxes of Narcan!



## EFFECTIVENESS:

- ▶ Narcan vending machines dispense free Narcan.
- ▶ No questions asked, easy to access.
- ▶ Gets the medication into the hands of those who need it.
- ▶ Safe and effective.
- ▶ Anyone can get a Narcan kit.



# Narcan Vending Machines

- ▶ Grant funds available to purchase vending machines.
- ▶ Machines cost about \$5,000 with shipping & handling.
- ▶ May add other items in machine; such as fentanyl test strips and/or Detera bags.
- ▶ 60-90 days from order to delivery.
- ▶ Free Narcan may be ordered through MDHHS portal (to fill machine).



# Narcan Vending Machines



- ▶ Standard Machine Size: 35” x 40” X 72” (however, may be able to find smaller vending machines that would work).
- ▶ Dispenses free product.
- ▶ No wrap needed, add basic information on outside of machine.
- ▶ May add a literature rack on side to include more brochures and information.
- ▶ Inserts in packaging to show how to use Narcan.

# Narcan Vending Machines



- ▶ Machines track data, to see how many vends took place between each restock.
- ▶ Locations could be jails, health departments, hospitals, public libraries, etc.
- ▶ Locations should be indoors (Should be stored at controlled room temperature **68 °F to 77 °F**. Do not freeze or expose to excessive heat above 104 °F (40 °C).

# Narcan Vending Machines

- ▶ If you would like more information on Narcan Vending Machines, please contact me at:

[Rebecca.Emmenecker@midstatehealthnetwork.org](mailto:Rebecca.Emmenecker@midstatehealthnetwork.org)

THANK YOU!  
*thank you!*

# Notice of Request for Interest (RFI) for Isabella & Montcalm Counties

Dani Meier

# Notice of RFI for Isabella & Montcalm Counties

## Montcalm County RFI Services

- ▶ Withdrawal Management - ASAM 3.2 & 3.7 LOCs
- ▶ Residential Treatment - ASAM 3.1, 3.3, 3.5, 3.7 LOCs
- ▶ Outpatient MAT - ASAM 1.0 & 2.1 LOCs

## Isabella County RFI Services

- ▶ Withdrawal Management - ASAM 3.2 & 3.7 LOCs
- ▶ Residential Treatment - ASAM 3.1, 3.3, 3.5, 3.7 LOCs
- ▶ Outpatient - ASAM 1.0 & 2.1 LOCs

**RFI response deadline is 9/15/2022 to**  
Kyle Jaskulka, Contract Manager  
Mid-State Health Network  
530 W. Ionia, Ste. F, Lansing, MI 48933  
[kyle.jaskulka@midstatehealthnetwork.org](mailto:kyle.jaskulka@midstatehealthnetwork.org)

# Technology Requests FY23

Heather English

# Telehealth Technology Improvements

- ▶ Email sent by Rebecca Emmenecker on 9/1/2022 to in-region SUD treatment providers.
- ▶ Allowable Technology examples.
- ▶ Submit proposals to Rebecca Emmenecker by 10/1/2022 utilizing the *Provider Supply Request* form.
- ▶ Requests will be reviewed for allowable items with MDHHS.
- ▶ Requests will go to the November BOD for approval.
- ▶ Notified by clinical team after BOD about request approvals and funding available with purchasing and invoicing process.

# Veteran Navigator Updates

Tammy Foster

# Veteran Navigator Updates

- Community Care with the VA ~ 800 number within 72 hours.
- Connection with intake workers asking the question "have you or anyone in your immediate household served?"
- Range of requests when a veteran is referred such as: transportation, wheelchair ramp, emergency financial resources, or buddy to buddy.

# Treatment Breakout

20

# Treatment Breakout Session Agenda

- ▶ Reporting in REMI
- ▶ Provider Contacts for Record Requests
- ▶ Training Opportunities: EMDR & FASD
- ▶ Training Feedback from Providers
- ▶ Fentanyl Test Strips, HIV & HEP C Testing
- ▶ MDOC Referral Process
- ▶ Transportation Supports
- ▶ FY23 Code Updates: A0100 & T1007
- ▶ Overview of Universal Credentialing
- ▶ Coordination of Benefits Reporting

# Reporting in REMI

Shannon Myers

# Treatment Reports

- ▶ Treatment Reports will be moved to the REMI system for efficiency, data gathering, and monitoring.
- ▶ Reports live in REMI beginning in FY2023.
  - ▶ Reports were previously emailed to the TX reports email.
- ▶ Report due dates are in the REMI portal and the contract.
- ▶ Reports will be housed in the Provider Portal Dashboard.
  - ▶ Document Submission Portal.

# Treatment Report

Reports live in REMI for FY2023:

- ▶ Charitable Choice
- ▶ Injecting Drug Users 90% Capacity
- ▶ Priority Populations Waiting List Deficiency
- ▶ WSS Annual Report
- ▶ WSS Child Referral Report

# Treatment Report

Report	Frequency	Due to MSHN	First Report Due in REMI
WSS Annual Report	Annual	11/5 Annually	11/5/2022
WSS Child Referral Report	Quarterly	10/5, 1/5, 4/5, 7/5	1/5/2023
Injecting Drug Users 90% Capacity	Quarterly	10/15, 1/15, 4/15, 7/15	1/15/2023
PPWLD Report	Monthly	15th of the month	10/31/2022
Charitable Choice	Annual	8/1 Annually	8/1/2023

# Treatment Reports

- ▶ Reports will now have to be completed even if there is nothing to report.
  - ▶ Ensures data accuracy.
    - ▶ Nothing to report versus forgetting to send a report.
  - ▶ Reports Impacted:
    - ▶ Injecting Drug Users 90% Capacity
    - ▶ Priority Populations Waiting List Deficiency
- ▶ A TX Report help document is available in the help menu within REMI.

# Treatment Reports

- ▶ Each Report will follow the state requirements.
- ▶ Requirements are linked in the help document if needed and can also be found on the state's website:
  - ▶ <https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/reporting/misc/fiscal-year-2020-sud-non-medicaid-reporting-instructions-and-forms>
  - ▶ Any questions can be sent to the TX Reports email:
    - ▶ [TXreports@midstatehealthnetwork.org](mailto:TXreports@midstatehealthnetwork.org)

# Provider Contacts for Record Requests

Shannon Myers

# Provider Contact List

- ▶ Coordination of care is critical for treatment success.
  - ▶ ASAM Continuum
  - ▶ GAIN I-CORE
  - ▶ Other clinical documents
- ▶ Barriers to coordination:
  - ▶ Staff turnover
  - ▶ Leaving messages on voicemails that aren't monitored
  - ▶ Not contacting the central number for an agency

# Provider Contact List

- ▶ Timely care coordination is needed for the best care and outcomes.
- ▶ Provider contacts are already available on the MSHN website. This will streamline referral and coordination process for community partners and transferring providers.
- ▶ Record request resource will be added to the website.
  - ▶ An email request for the contact information will be sent to all providers. Please respond by 10.1.2022.
  - ▶ Please ensure the number provided is monitored and not impacted by staff turnover.

# Training Opportunities: EMDR & FASD

Rebecca Emmenecker

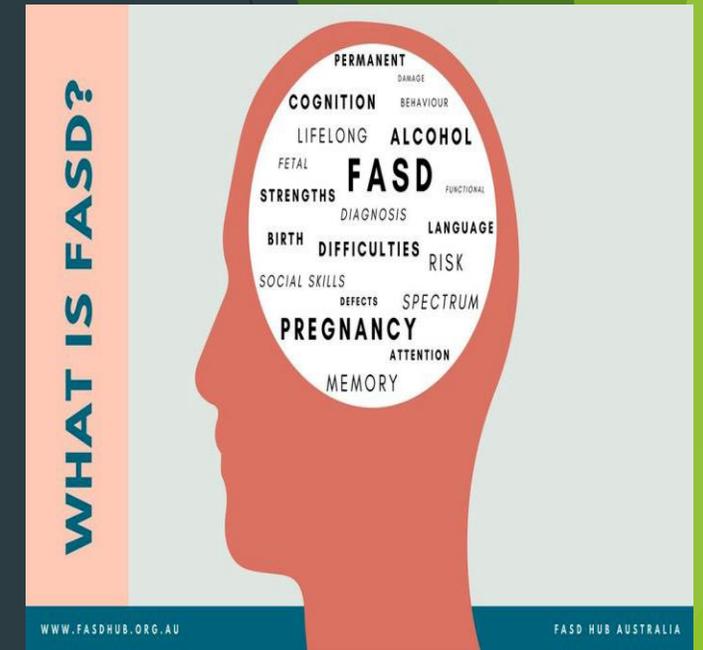
# Eye Movement Desensitization and Reprocessing (EMDR) Training

- ▶ October 10-12 and November 7-9 (6 full days total)
- ▶ Personal Transformation Institute training
- ▶ Application required prior to registration
- ▶ In-region master level SUD contracted MSHN providers only
- ▶ \$100 registration fee
- ▶ 40 hours MCBAP, Social Work credits
- ▶ Agency reimbursed at \$45/hour following completion of training
- ▶ Limited to 60 attendees
- ▶ EMDR Manual by Francine Shapiro shipped following completion of training



# Fetal Alcohol Spectrum Disorders (FASD) Training

- ▶ October 6 & 7 (two half days total)
- ▶ 6 hours total; Social Work CEU's, & MCBAP credits
- ▶ No cost
- ▶ Open registration
  
- ▶ Dan Dubovsky, Trainer
  - ▶ How to improve outcomes by modifying approaches to treatment.
  - ▶ Recognizing FASD in the individuals we serve.
  - ▶ Prenatal alcohol exposure and the damage it causes.



# Training Feedback from Providers

Rebecca Emmenecker

# Training Feedback Discussion

- ▶ MSHN and training opportunities: grant funding
- ▶ Building the toolbox: more tools/more options for services
- ▶ What trainings would you like to see?
  - ▶ CBT or Trauma-informed CBT, DBT, Auricular Acupuncture, Trauma-Informed Yoga?
  - ▶ Other trainings?
- ▶ Contact me at [rebecca.emmenecker@midstatehealthnetwork.org](mailto:rebecca.emmenecker@midstatehealthnetwork.org)



# Fentanyl Test Strips, HIV & HCV Testing

Heather English

# MDOC Referral Process

Cammie Myers

# MDOC Reminders

- ▶ As of April 1, 2020, MSHN is responsible for all medically necessary, community-based substance use disorder treatment for individuals under MDOC supervision once those individuals are no longer incarcerated.
  - ▶ This excluded individuals referred by or in services though Community Corrections-PA511 funded (i.e. local District Court probation).

# MDOC Reminders

- ▶ MDOC referrals with the CFJ 306 are Priority Population clients.
  - ▶ 1. Pregnant injecting drug user.
  - ▶ 2. Pregnant.
  - ▶ 3. Injecting drug user.
  - ▶ 4. Parent at risk of losing their child(ren) due to substance use.
  - ▶ \*\*5. Individual under supervision of MDOC AND referred by MDOC OR individual being released directly from a MDOC facility without supervision AND referred by MDOC. Excludes individuals referred by court and services through local community corrections (PA 511 funded) systems.
  - ▶ 6. All others.

# Referral Process

- ▶ Supervising agents will securely send the referral forms directly to the providers for Outpatient (OP)/Intensive Outpatient (IOP)/Medication Assisted Treatment (MAT)/Withdrawal Management (WM).
  - ▶ Referral forms include the MDOC Form # CFJ 306 and the MDHHS 5515.
  - ▶ The clients are able to contact the providers directly- once the documents have been sent.
  - ▶ In order for supervising agents to receive any communication about the results of the referral, a completed release of information (MDHHS 5515 form) needs to be sent with the referral documents.

# Referral Process

- ▶ Residential Services
  - ▶ Supervising agents will securely send the referral forms directly to the MSHN Utilization Management (UM) Department using the email: [MDOCreferrals@midstatehealthnetwork.org](mailto:MDOCreferrals@midstatehealthnetwork.org)
    - ▶ Referral forms include the MDOC Form #CFJ 306 and the MDHHS 5515.
  - ▶ Within 3 business days, the MSHN UM Department will provide a determination to the supervising agent (as long as a complete release is submitted) with directions on what the client will need to do.
  - ▶ If an agent is sending a referral directly to your agency for residential services- please inform them of the process listed above.

# Referral Process

- ▶ OP providers can refer directly to residential without getting a prior approval from MSHN if that is what is recommended after the completion of a full assessment.
  - ▶ CFJ 306 must be sent to the receiving provider at the to the next level of care (with release).
  - ▶ Residential providers receiving these referrals should make every effort to obtain the original assessment that generate the referral to prevent the need for clients to complete another assessment.

# Referral Form Clarification

- ▶ The CFJ 306 and MDHHS 5515 need to be sent for a client to be considered a priority population.
- ▶ If a client reports being referred to treatment from a supervising agent and your agency did not receive the formal referral, this client is not considered a MDOC priority population. They would still be scheduled like any other client and would still be subject to Block Grant limitations if they do not have Medicaid/HMP.
- ▶ Any time a client referred to your agency through the MDOC process is being referred to a different provider or level of care, the CFJ 306 must be sent to the next provider (with release). The receiving provider would then be responsible to obtain a new ROI for the supervising agent and provide updates in accordance with the MSHN contract.

# Important Info

- ▶ If you are having problems with obtaining documentation or with this referral process in general, please contact:
  - ▶ Cammie Myers  
[Cammie.myers@midstatehealthnetwork.org](mailto:Cammie.myers@midstatehealthnetwork.org)  
517-657-3013
- ▶ MDHHS 5515:
  - ▶ <https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/behavioral/consent/michigan-behavioral-health-standard-consent-form>

# Transportation Supports

Utilization Management

# Transportation for SUD Services

- ▶ Not a Medicaid/HMP benefit like medical transportation.
- ▶ MSHN provides transportation assistance as funding allows:
  - To/From Withdrawal Management & Residential
  - Women's Specialty Outpatient/IOP/MAT
- ▶ Please refer to Block Grant Benefit Plan on MSHN website for authorization guidelines.

# Withdrawal Management & Residential Treatment

- ▶ A0110: Greyhound Bus Ticket: Provider purchases ticket and submits claim to MSHN for purchase price with receipt.
- ▶ S0215: Mileage: Provider may submit mileage to MSHN if program staff transports client; not reimbursable to client.
- ▶ T2003: Gas Card: Gas card can be given to client to assist with travel to/from withdrawal management or residential program when client is using their own vehicle (or friend/family).

# Women's Specialty - Outpatient/IOP/MAT

- ▶ A0110: Bus Ticket (Local) - Can be given to client and children for travel to/from treatment and recovery activities.
- ▶ T2003: Gas Card - Gas card can be given to client to assist with travel to/from treatment and recovery activities when client is using their own vehicle (or friend/family).

# A0100: Non-Emergency Transportation; Taxi (NEW)

- ▶ Must be prior authorized by MSHN UM Department.
- ▶ Less costly methods of transportation are not available.
- ▶ No other withdrawal management/residential options available to client in closer proximity.
- ▶ 1 unit authorized per trip; claim submitted to MSHN for total cost of trip with receipt.

# FY23 Code Updates: T1007

Utilization Management

# T1007: Treatment Planning

- ▶ Description - Alcohol and/or substance abuse services, Treatment plan development and/or modification
- ▶ Provider/Staff Qualifications - CADC or CAADC (or approved MCBAP DP); Bachelor's SW; Master's SW or LPC or LMFT; Physician; Psychologist; Nurse or Nurse Practitioner
- ▶ Encounter (Not time-based)
- ▶ MDHHS SFY22 Behavioral Health Code Charts and Provider Requirements

# T1007: Treatment Planning

- ▶ Should be used for initial treatment plan development or periodic treatment plan review/update.
  - Not to be used for case management plans or recovery support plans.
- ▶ FY23 Rate: \$117
- ▶ Authorization parameters will be added to MSHN Benefit Plans for Medicaid/HMP and Block Grant.

# Overview of MDHHS Universal Credentialing

Amy Dillon

# MDHHS Universal/Uniform Credentialing

- ▶ History/Purpose
  - ▶ Amendment to MI Mental Health Code [330.1206b](#) ([PA 282 of 2020](#)) requiring MDHHS establish uniform credentialing program for all community mental health services.
- ▶ Project Overview
  - ▶ MDHHS developed workgroup January 2022
  - ▶ Establishing web program for all credentialing applications (Initial and re-credentialing) for all providers and organizations.
  - ▶ Web program requires all required credentialing file documentation to be maintained in the program.

# MDHHS Universal/Uniform Credentialing

- ▶ Timeline
  - ▶ Development in progress.
  - ▶ Program/system testing expected October - December
  - ▶ Implementation 2023
- ▶ MSHN seeking feedback from providers.
  - ▶ MSHN to send survey for feedback to Credentialing and Clinical Director contacts listed in REMI.

# Coordination of Benefits Reporting

Amy Keinath

# Coordination of Benefits Reporting

Effective October 1, 2022, the Michigan Department of Health and Human Services is requiring reporting of coordination of benefit information for contracted service providers.

- ▶ Claims Direct Data Entry
  - ▶ CMS-1500 form will be revised to require complete COB entry:
    - ▶ Listing all other payers, including subscriber name and relationship as applicable,
    - ▶ Listing all claim level and line level adjustments, including reason codes and amount.
- ▶ 837 Claims Submission
  - ▶ No changes; ensure that all COB loops are included in the 837 file per the companion guide.

Contact Amy Keinath at [amy.keinath@midstatehealthnetwork.org](mailto:amy.keinath@midstatehealthnetwork.org) with any questions



# Questions?

# Prevention Breakout

59

# Prevention Breakout Session Agenda

- ▶ FY23 Contracts
- ▶ MPDS
  - FY22 Closeout and Timeline
  - MBO and Group Name Changes
  - Other Questions
- ▶ Reminders and Updates
  - End of Year Reporting
  - FY23 AHR Reporting
  - Synar Update
  - Technology Requests

# FY23 Contracts

Kari Gulvas

Sarah Andreotti

Sarah Surna

# MPDS

- FY22 Closeout and Timeline
- MBO and Group Name Changes
- Other Questions

# Reminders and Updates

- End of Year Reporting
- FY23 AHR Reporting
- Synar Update
- Technology Requests

# Questions



# Upcoming SUD Provider Meetings

All meetings held via Zoom from 12-2pm

December 15, 2022

March 16, 2023

June 15, 2023

September 21, 2023