



Council, Committee or Workgroup Meeting Snapshot

Meeting: Quality Improvement (QI) Council

Meeting Date: 12/21/2023 9-11

Attendees:

- MSHN – Sandy Gettel
- MSHN-
- BABH –Sarah Holsinger
- CEI – Elise Magen
- CEI – Shaina McKinnon
- CEI – Bradley Allen
- CEI – Kaylie Feenstra
- Central –Kara Laferty
- Central -Jenelle Lynch
- GIHN –Taylor Hirschman
- GIHN – Pam Fachting
- Huron – Levi Zagorski

- Lifeways –Phillip Hoffman
- Lifeways-Emily Walz
- MCN – Sally Culey
- MCN- Joe Cappon
- Newaygo – Andrea Fletcher
- SCCMH- Saginaw-Holli McGeshick
- SCCMH-Bo Zwingman-Dole
- SHW-Amy Phillips
- SHW- Becky Caperton
- TBHS – Sheila Canady (Temp)
- The Right Door- Susan Richards
- The Right Door –Jill Carter

KEY DISCUSSION TOPICS

1. Review & Approvals
2. Consent Agenda
3. Performance/Process Improvement
4. Annual Planning
5. Standing Agenda Items
6. CCBHC 11:00-12:00
[December Meeting Packet](#)

- 1) Review & Approvals (9:00)
 - a. Meeting minutes for November 16 were approved.
 - b. No additions or changes to the agenda
- 2) Consent Agenda -Approved. No discussion.
 - a. QAPIP Report
 - b. R5 Mid-State MI2022-23_PIHP_PIP Val_Report
 - c. MSHN Priority Measures
- 3) Performance/Process Improvement-9:10
 - a. Critical Incident Reporting (CIR)-Office of Recipient Rights Interpretive Memorandum 05. QIC requests additional information and clarification from MDHHS related to R330.7046, summary reports of extraordinary incidents, and protections of critical incident information including root cause analysis for quality improvement purposes. Historically, incident reports were not tied to the record, were not subject to FOI requests, and were used for quality improvement purposes for increasing safety. Sandy will search for references related to quality improvement activities involving protection for information related to incidents and root cause analysis. A request will be made to include as an agenda item for MDHHS QIC.
 - b. PIP #2 Penetration Rate CY21-CY23Q3. Reviewed status of interventions. More information will be received from MSHN internally related to community assessment/survey tool or process to evaluate community needs related to DEI activity and groups.
 - c. Satisfaction Surveys- CMHSP participants are to review satisfaction survey results and identify causal factors and interventions. Particular attention to Social Connectedness and Outcomes. Per request the survey QIP deadline will be extended to February 2024 meeting.

	<p>d. MMBPIS-Reviewed process for uploading data and dates. Indicator 10 looks for readmissions 30 days into the next quarter. MSHN concerns include time needed to complete the quality review and follow up with providers, and allow time for the submission of encounters and claims. CMHSP concerns are having enough time to follow up with providers. Due to be uploaded the 15th of the month to provide additional time needed for quality review.</p> <p>4) Annual Planning. 9:35</p> <ol style="list-style-type: none"> a. QAPIP Workplan – Reviewed workplan. No discussion. b. New Performance Measures- Balanced Score Card for FY24 is in the process of being completed. New performance based incentive payment (PBIP) measures include the validation of the Adherence to Antipsychotic Medications for Individuals with Schizophrenia (SAA-AD) measure, and Initiation and Engagement of Alcohol and Other Drug Abuse or Dependence Treatment IET-AD -Reduction/Elimination of Disparities. There is currently no action required for the CMHSPs related to the new PBIP measures. c. Meeting Schedule-Decide if date and time needs to change for FY24 -Need more information about conflicting meetings on the third and 4th Thursday of the month. <p>5) Standing Agenda Items/Open Discussion-10:00</p> <ol style="list-style-type: none"> a. MDHHS QIC Updates – Reviewed the Behavioral Health Quality Program Transformation 2023 Survey Questions. https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/person-centered-planning b. PIHP Quality Workgroup-A new workgroup was formed by the PIHP quality staff to discuss and share data and processes. The first meeting was in November and will be monthly on the 2nd Tuesday. Current agenda topics include MMBPIS, Critical Incidents, 1915I. Satisfaction Surveys including LTSS, Integrated Care Performance Measures, and Behavior Treatment. Additional items should be sent to Sandy. Notes and information are included in the PIHP Quality Workgroup folder in Box. c. Site review updates/reports –Informational items included in packet- <ol style="list-style-type: none"> i. Meeting Performance Measures in the Site Review Process ii. WIP-HSW SED CWPO 1915c Waivers and 1915 ISPA Final Site Review Protocol handout iii. 2023-2024 Site Review Schedule WEB Version draft d. BH-TEDS Updates-(Hollis)- No updates or discussion e. National Core Indicator- (Andrea) -MSHN National Core Indicator Summary 2023 No Discussion. f. Conferences/Trainings-No discussion. g. Other –No discussion
ACTION STEPS	<ul style="list-style-type: none"> • CMHSPs to send internal meeting conflicts with the 3rd and 4th Thursday of the month 9-12. • Complete Behavioral Health Quality Program Survey by January 5th. • MSHN to discuss the ORR Interpretive Memorandum internally (Kim, Dan, Sandy) and follow up with MDHHS and determine next steps.
KEY DATA INTS/DATES	<ul style="list-style-type: none"> • QIC January 25th • NCI Advisory January 25th • CCBHC January 25th 11-12. • Behavioral Health Home QI January 3rd 1-2. Meeting link