

REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: 12/18/2023

Members Present: Chris Pinter; Maribeth Leonard; Carol Mills; Tracey Dore; Tammy Warner; Michelle Stillwagon; Sandy Lindsey; Sara Lurie

Members Absent: Bryan Krogman; Julie Majeske; Kerry Possehn; Lindsey Hull

MSHN Staff Present: Joseph Sedlock; Amanda Ittner; For applicable areas, Kim Zimmerman, Leslie Thomas

Agenda Item	Action Required				
CONSENT AGENDA	February will be a continuation of Financial Review and Status after first quarter results with updated FY 24 Savings Estimates. No other discussion				
	Received and acknowledged	By Who	N/A	By When	N/A
FY23 QAPIP FINAL REPORT	K. Zimmerman reviewed the QAPIP annual effectiveness report summary. Access Standards, BABH looking at a same day access model and would appreciate any information if available. BABH struggle with ACT model specific to staffing for nursing.				
	Received and acknowledged	By Who	N/A	By When	N/A
FY24 QAPIP PLAN DRAFT	K. Zimmerman indicated minimal changes to the FY24 QAPIP, added CCBHC, Health Homes, removed SIS, updated reporting of deaths for state operated services, expansion of LTSS, value-based purchasing and updated the workplan. After Ops approval, it will be presented to the Board and submission to MDHHS.				
	Operations Council Approved	By Who	K. Zimmerman	By When	1.2024
CULTURAL COMPETENCY NETWORK ADEQUACY SUMMARY	K. Zimmerman reviewed the cultural competency assessment included in the Network Adequacy Assessment. HSAG wanted more details regarding CC and network support. Ops Council supported the efforts taken by Customer Services Committee and understand the administrative burden.				
	CMHSPs to send DEI plans, reports, analysis, etc. to A.Ittner for inclusion in the NAA. Amanda will send out an email request. Support the recommendations as included in the summary.	By Who	A. Ittner	By When	1.2024
FY24 UTILIZATION MANAGEMENT PLAN SUMMARY AND MARKUP	A.Ittner reviewed the changes included in the Utilization Management Plan. Indicating the reference to the SIS on page 11 and other areas will be reviewed/removed as appropriate. UMC will review and revise.				
	Approved by Operations Council.	By Who	S. Pletcher	By When	1.1.2024

Agenda Item	Action Required				
<p>BYLAWS REVIEW - PROCESS</p>	<p>J. Sedlock reviewed the MSHN Bylaws Policy, which requires review every five years and requires CMHSP Boards to review and approve by at least two-thirds (8 of 12). Revisions to include regarding Open Meetings Act updates. Discussed the process of Bylaw review and support to have a subgroup. Joe, Carol, Bryan and Chris to review the Bylaws and present changes to Operations Council.</p>				
	<p>Workgroup will present changes when ready for Operations Council Review.</p>	<p>By Who</p>	<p>J. Sedlock</p>	<p>By When</p>	<p>February 2024</p>
<p>REMINDER: REGIONAL SPECIALIZED RESIDENTIAL AND SIP RATE INVENTORY – DUE 12/29/23</p>	<p>Reminder to send rates by end of the month. 8 of 12 received to date.</p>				
	<p>CMHs to send in their rates if they haven't already to be ready for January and future Operations Council discussion</p>	<p>By Who</p>	<p>J. Sedlock</p>	<p>By When</p>	<p>1.2024</p>
<p>FY24 BUDGET & FINANCIAL DISCUSSION AND PLANNING</p>	<p>T. Warner requested discussion due to her agency's planning to expand building space, decisions to implement CCBHC, etc. when the region is experiencing financial deficits and how does rate setting adjustments impact their future decisions. FY24 may be okay as the change in CCBHC amount from capitation has been reduced. Rates will be adjusted but it is unsure what factors will play into the new rates. CCBHC's are supported for continued expansion in our region. FY23 was the last year for Provider Stabilization and Staffing Crisis. Autism enrollment has been consistently growing. Inpatient Tier Rates – MDHHS indicated they are going to implement something for psychiatric rates for FY25 Medicaid Disenrollments and significant increase in Medicaid Spenddown.</p>				
	<p>Discussion to continue in FY24 after first quarter</p>	<p>By Who</p>	<p>N/A</p>	<p>By When</p>	<p>N/A</p>