

Council, Committee or Workgroup Meeting Snapshot
Meeting: Regional Consumer Advisory Council

<p>Meeting Date: August 8, 2025</p> <p>RCAC/MSHN Attendees: 14 members, A. Ittner (MSHN), and D. Dedloff (MSHN)</p>	<p>KEY DISCUSSION TOPICS</p> <ul style="list-style-type: none"> Welcome & Introductions Review and approve June 13, 2025 meeting snapshot <ul style="list-style-type: none"> Follow-up agenda items Approval of current agenda PIHP Procurement Update Staff professionalism training review Updates <ul style="list-style-type: none"> MSHN Board Newsletter Conflict-Free Access and Planning update RCAC FY26 Meeting Schedule Member Suggested Topics - None Open Discussion CMHSP Local Updates Adjourn
<p>✓ KEY DECISIONS</p>	<ul style="list-style-type: none"> ✓ Welcome & Introductions ✓ The Regional Consumer Advisory Council (RCAC) meeting snapshot for June 13, 2025 was approved. <ul style="list-style-type: none"> Follow-up agenda items: None ✓ The current agenda was reviewed and approved. ✓ Amanda Ittner [MSHN] provided an update regarding the PIHP (Prepaid Inpatient Health Plan) Procurement process. She reported that the state released the details regarding the PIHP procurement request for proposals (RFP) on Monday. The RFP encompasses 14 separate documents that cover the requirements and structure for bids. The MSHN board of directors is focused on pursuing options that would keep the PIHP system as a public entity with stakeholder involvement. MSHN has been collaborating with the MSHN region's community mental health chief executives and the other PIHPs who are located within the proposed central region. The RFP contains an option for public entities to submit a bid, which opens up the opportunity for MSHN to submit a bid when it is due at the end of September. The state will announce the organizations selected as the three PHIP regional entities in January 2026. The new PIHP system is projected to begin on October 1, 2026. After reviewing the details, MSHN plans to submit a bid, but changes are required to become a qualified bidder. One change will be in governance, involving a reduction in the number of board members from 24 to a limit of 15, with a third comprising individuals with lived experience engaged in the provider system, including one specifically as a family member of a youth involved in services. Also, no more than a third may be individuals employed with a network provider, but the network providers cannot have any ownership/authority over the PIHP. Another change involves removing the delegation of several CMHSP responsibilities and completing the functions at the PHIP level. Finally, the entities selected to be a PHIP must be NCQA accredited or become accredited within the first year of being a PIHP. MSHN will review the bid requirements and develop a plan to identify the best option in response to the PIHP Procurement process. ✓ RCAC members reviewed the draft Staff Professionalism training developed by the MSHN Customer Service Committee. They provided positive feedback and stated that the narration felt rushed. The narration will be reworked before being finalized. ✓ Updates <ul style="list-style-type: none"> The MSHN Board Newsletter was provided to members for updates on regional initiatives. MSHN plans to discontinue the newsletter to focus on the PIHP Procurement process. An update on Conflict-Free Access and Planning was provided, and it was reported that no developments have happened since the last meeting. PHIPs continue to wait for MDHHS to provide guidance. The RCAC FY26 schedule of meetings was shared with the members. ✓ Member Suggested Topics <ul style="list-style-type: none"> None ✓ Open Discussion

	<ul style="list-style-type: none"> ○ Members shared additional thoughts regarding the PIHP Procurement process. The original announcement by MDHHS was reviewed, which reported the focus as being on the creation of a more accessible and person-centered system of care dedicated to ensuring Michigan residents a healthier future. Concern was expressed that the PIHP rebid process may, in the end, not be as beneficial as MDHHS believes it to be. Members were encouraged to continue advocating their concerns over the rebid process. ✓ CMHSP Local Updates <ul style="list-style-type: none"> ○ Bay-Arenac Behavioral Health <ul style="list-style-type: none"> ▪ None ○ CMH for Central MI <ul style="list-style-type: none"> ▪ A member shared that at their last CAC meeting, the group discussed the use of the opioid settlement and utilization management functions. ○ CMHA of C-E-I <ul style="list-style-type: none"> ▪ Member reported that during their last CAC meeting, members discussed coordinating their Out of the Darkness walk and a discussion on the PIHP Procurement process. ○ Gratiot Integrated Health Network <ul style="list-style-type: none"> ▪ Member reported that a family fun day is coming up. During their last CAC meeting, their group discussed whether the PIHP Procurement process could impact the amount of services an individual is approved to receive. ○ Huron Behavioral Health <ul style="list-style-type: none"> ▪ Member reported that their drop-in center is moving to the building previously utilized for the closed Community Links program. HBH has made significant changes, and the budget deficit should be addressed by the next fiscal year. A local recovery conference is planned on September 11th. ○ The Right Door <ul style="list-style-type: none"> ▪ Member reported an upcoming 5k race. ○ LifeWays <ul style="list-style-type: none"> ▪ Member reported that the building in Hillsdale is underway, but has been held up. ○ Montcalm Care Network (MCN) <ul style="list-style-type: none"> ▪ None. ○ Newaygo County Mental Health <ul style="list-style-type: none"> ▪ Member reported their CAC has speakers scheduled to attend for their September meeting. ○ Saginaw County CMHA <ul style="list-style-type: none"> ▪ Member reported that planning is underway for the Walk-a-Mile event. ○ Shiawassee Health and Wellness (SHW) <ul style="list-style-type: none"> ▪ Member reported they are working on plans for Walk-a-Mile, and a proposal was discussed for Narcan to be available in the community. ○ Tuscola Behavioral Health Systems <ul style="list-style-type: none"> ▪ The staff liaison reported that the staff liaison role will be transitioning to a new staff member. TBHS is hosting a peer picnic next week. ✓ Other Business: None ✓ Adjourned
✓ ACTION/INPUT REQUIRED	<ul style="list-style-type: none"> • None
✓ KEY DATA POINTS/DATES	<ul style="list-style-type: none"> • The next meeting is scheduled for October 10, 2025, from 12:30-3:00 pm.