



STATE OF MICHIGAN

DEPARTMENT OF HEALTH AND HUMAN SERVICES  
LANSING


GRETCHEN WHITMER  
GOVERNOR

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## MEMORANDUM

**DATE:** May 18, 2023

**TO:** Executive Directors of Prepaid Inpatient Health Plans (PIHPs)  
and Community Mental Health Services Programs (CMHSPs)

**FROM:** Lindsay McLaughlin, JD/MPH   
Bureau of Children's Coordinated Health Policy & Supports

**SUBJECT:** Update on Telemedicine Policy for Wraparound Services Post-PHE

The purpose of this memo is to provide additional guidance to CMHSPs and PIHPs on the use of telemedicine to support the provision of Wraparound to children, youth, and families. Michigan Department of Health and Human Services (MDHHS) recently issued MMP 23-20, which notified providers of the intent by MDHHS to discontinue the temporary COVID-19 relaxation of face-to-face policies at the end of the Public Health Emergency (PHE). MMP 23-20 can be found through the link below:

[www.michigan.gov/mdhhs](http://www.michigan.gov/mdhhs) >> Doing Business with MDHHS >> Health Care Providers >> Information for Medicaid Providers >> Providers >> Policy, Letters & Forms >> Michigan Medicaid Approved Policy Bulletins >> 2023 >> MMP 23-20

MDHHS also updated the telemedicine database for behavioral health services. The code chart lists two codes for the billing of Wraparound (H2021, H2022) and states that "providers may only use telemedicine for Wraparound activities as permissible under Medicaid policy". The telemedicine databased can be found through the link below:

[www.michigan.gov/mdhhs](http://www.michigan.gov/mdhhs) >> Adult Behavioral Health and Developmental Disability >> Reporting Requirements >> Bureau of Specialty Behavioral Health Services Telemedicine Database (May 5, 2023)

MDHHS is in the process of issuing a new policy bulletin to update policy on the use of telemedicine for delivery of Wraparound. Until promulgation has been completed and policy is in effect, all Wraparound activities may continue to be provided via telemedicine per the choice of children/youth and their families. MDHHS is also providing additional guidance on this issue, which is listed below:

- Professional and natural supports may join Child and Family Team meetings virtually via face-to-face (audio and visual) during all phases, according to the preference of the child/youth and their parents/primary caregivers.

- All Child and Family Team meetings should be provided in-person during the Hello and Help phases.
- Child and Family Team meetings may be provided virtually via face-to-face (audio and visual) during the Heal and Hope phases, according to the preference of the child/youth and their parents/primary caregivers, with the following exceptions:
  - Development of the transition plan (Hope phase) should be completed in-person.
  - Graduation activities (Hope phase) should be completed in-person.
  - Child and Family Team meetings should be provided in-person for the first 60 days upon a child/youth transitioning back to their home and community from out-of-home placement.
  - Throughout all Wraparound phases, Child and Family Team meetings should be provided in-person for children/youth being served under the Children's Home and Community-Based Services Waiver for Children with Serious Emotional Disturbance (SEDW).

Please forward any questions or concerns to Heather Valentiny at [valentinyh@michigan.gov](mailto:valentinyh@michigan.gov).