Summary of Changes: Compliance Plan 2025

The following changes were made to be in compliance with contract changes to the program integrity section of the MDHHS/PIHP Contract.

- I. Overview/Mission Statement
 - No Changes
- II. Value Statement
 - No Changes
- III. Scope of Plan
 - No Changes
- IV. Definitions
 - No Changes
- V. Compliance Program
 - A. Plan
 - No Changes
 - B. Policies and Procedures
 - No Changes
- VI. Structure of the Compliance Program
 - A. General Structure
 - No Changes
 - B. Compliance Officer
 - Added: The CEO, chief financial officer (CFO), and chief operating officer (COO), or any other individuals operating in these roles, may not operate in the capacity of the compliance officer.
 - C. Regional Compliance Committee
 - No Changes
 - D. MSHN Corporate Compliance Committee
 - No Changes
- VII. Compliance Standards
 - A. Conduct and Ethical Guidelines Standards
 - No Changes
 - B. Legal & Regulatory Standards
 - No Changes

- C. Environmental Standards
 - No Changes
- D. Workplace Conduct Standards
 - No Changes
- E. Contractual Relationships
 - No Changes
- F. Purchasing and Supplies
 - No Changes
- G. Marketing Standards
 - No Changes
- H. Financial Systems Reliability and Integrity
 - No Changes
- I. Information Systems Reliability and Integrity
 - No Changes
- J. Confidentiality and Privacy
 - No Changes
- VIII. Areas of Focus
 - Added: Areas of focus are developed from recommendations from the previous year compliance effectiveness review
- IX. Training
 - A. MSHN Employee Training
 - No Changes
 - B. Provider Network Training
 - No Changes
- X. Communication
 - No Changes
- XI. Monitoring and Auditing
 - No Substantial Changes
- XII. Reporting and Investigation
 - A. Reporting of Suspected Violations or Misconduct
 - Added: To the extent consistent with applicable law, including but not limited to 42 CFR Part 2, HIPAA, and the Michigan Mental Health Code
 - Added: MSHN will follow the procedures and examples contained within the processes and associated guidance provided by MDHHS-OIG.
 - Added: Narrative that MSHN will include a provision in all contracts with subcontractors and/or network providers giving MSHN the right to

recover overpayments directly from providers for the post payment evaluations initiated and performed.

- B. Process for Investigation
 - No Changes
- XIII. Corrective Action/Prevention/Disciplinary Guidelines
 - No Changes
- XIV. Submission of Program Integrity Activities/Report
 - Added: The report will include an attestation confirming compliance with the requirements found in 42 CFR 438.608 and 42 CFR 438.610.
- XV. Communication of Requirements
 - No Changes
- XVI. References and Supporting Documents
 - Updated links

Attachments:

- A. List of MSHN Compliance Policies/Procedures
 - Updated link
- B. MSHN Compliance Organizational Chart
 - No Changes
- C. MSHN Areas of Focus
 - Removed current areas of focus and replaced with FY2025 recommendations
 - Added: Monitor to ensure effectiveness and compliance with identified standards for SUD access implementation
- D. MSHN Compliance Violation Reporting Posting
 - Updated contacts