MSHN
Mid-State Health Network

Meeting: Information Technology Council

Date: November 20th, 2024

Amon Hodge, CEI
Brian McNeill, GIHN
Chad Brown, SCCMHA
Christina Saunders, SCCMHA
Conner Gibbons, LW
Holli McGeshick, SCCMHA
Jane Cole, CMHCM
Jay Hollinger, NCMH
Jesse Bellinger, BABH
Jennifer Tucker, SHW
Joanne Holland, CEI
Jill Carter, TRD
Josie Grannell, TBHS
Kevin Faught, CMHCM
Kyle Aubry, SHW
Laura Rickwalt, TBHS
Lynn Martin, NCMH
Martin Slominis, CMHCM
Michael Potter, HBH
Nathan Derusha, TRD
Rebecca Marshall, SHW
Richard Smith, TBHS
Shannon Froese, CMHCM
Terry Reihl, MCN
Theresa Adler, BABH

Joseph Wager, MSHN
Ron Meyer, MSHN

KEY DISCUSSION TOPICS

Consent Items
1. Roll Call, October 16 snapshot – All

Informational Items
1. MDHHS communications? – Steve

   a. Dangling admissions list (Oct 16)

   b. FY25 BH TEDS Spec/Errors (Oct 18)

   c. MiHIN Med Mgt email (Oct 24)

   d. HRA file of invalid NPIs (Oct 31)

   e. MSHN Oct Update (Nov 12)

   f. Medicaid closure file (Nov 13)

2. BH-TEDS and Encounter submissions – Shyam/Ron

3. BH TEDS extract reports not working

4. BTPRC data collection.

5. HSAG PMV/NAV reviewed draft – final report received

6. Sandy's SDoH work plan email.

7. MSHN strategic plan – send out draft in a couple weeks, need feedback during our December meeting.

8. Announce Analytics workgroup update?

9. Compliance Software vendor update

10. Council/Committee QAPIP report

11. QIC requesting PCE users workgroup

	12. EVV use of HHAeXchange or other system of your choosing.
	
	    a. MSHN access to HHA through each CMH - Wager
	
	13. CIO forum update – October 25 (Notes in folder)
	
	14. Other – All
	
	    ITC meeting on December 18 –Zoom call only.
	
	15. CCBHC IT operational concerns/questions (as time allows)
	
	16. BHH IT subgroup (as time allows)
	
	    Central, Montcalm, Newaygo, Saginaw, Shiawassee and GIHN

✓ **KEY DECISIONS**	• A meeting on Monday, November 25th at 2pm is scheduled to discuss the rest of the Dangling Admissions. There is interest among committee members to attend • All communications have either been shared via email or uploaded via FTP • CCBHC Encounters accepted with errors should be resolved this week. The State communicated with MSHN that they still needed to add qualifying CCBHC codes that had been rejected at the state level. These should clear this week. • BH-TEDS extract reports should be fully functional now, as should BTPRC data collection • The HSAG PMV/NAV has been received • The Request for Proposal and FAQs for MSHN Analytics vendors are out. The workgroup will move forward after CY 24. The goal is to be prepared to receive demonstrations in January • Healthicity has been chosen as the compliance software vendor. • Every council and committee has sections in the QAPIP report , which is coming up for the end of the year. • Although QIC is requesting an additional PCE users workgroup, but it is currently without solid details or expectations, which will be forthcoming along with the feasibility of the group.

	- While access to each HHAX system for EVV has been provided to Joe Wager, the system itself does not permit anyone at this time access ot the payer dashboard. HHAX reports to have everyone up and fixed by the end of this week
	- Notes on the CIO forum will be placed in this meeting's folder next week.
	- Central reports that an individual at MSHN, Paul Duff, recommended to someone at CMHCM that utilizing text messages for formal communication is allowable. Martin Slominis expressed concern over the fact that CMHCM's Chief Medical Officer appears to have added language to their Telehealth policy that Martin said was based on that recommendation. Paul had passed along word that MDHHS (Danielle Hall) has indicated that texting and emailing are both acceptable activities to use the S-code for as long as there is engagement, and it is tied to the BHH care plan.
	    o No one at MSHN appears to have indicated that this is a recommended practice, or that it should be added to policy as such.
	    o There is concern from Central as to whether this constituted an implied recommendation, and whether, by answering this specific question as advised by an MDHHS employee, an MSHN employee is speaking on behalf of both or either MDHHS and/or MSHN as a department and entity.
	    o There is debate among the council as to whether this should be allowable within a CMHSP, with some arguing that it's no less acceptable than sending PHI by mail, while others express concern over the absence of encryption.
	    o The Privacy Rule within the Michigan Mental Health Code indicates that an individual can receive records in the manner requested, which includes unencrypted email.
	    o It was agreed that just because something is allowable, that doesn't make it a best practice.
	    o Martin notified Steve of his concerns; Steve and ITC will follow up.
	CCBHC:
	- CEI noted that a code for community health workers still needs to be created. In the behavioral health homes, S2080 is being used. For CCBHCs, Nate Derusha

	indicates that 98960,1, and 2 will be used. CEI wonders if it would be possible to train current Mental Health workers to be certified to use community health worker codes. BHH: • In the HEDIS codebook, Jennifer Turner could not find the right codes to fit the BHH performance measures. Joe Wager will be investigating this as well, specifically the depression screenings.
✓ **ACTION/INPUT REQUIRED**	• Terry Reihl will take any questions related to BTPRC Data Collection • Joe Wager will ask Steve to share the HSAG PMV/NAV final report with ITC • Joanne Holland will have an update on HHAX statuses tomorrow. • Rebecca Marshall will send the copy of the text message release from SHW • ITC will discuss the role of texting in telehealth at a future time. • Joe Wager will investigate the specifics for the depression screenings as a new measure for BHH.
✓ **KEY DATA POINTS/DATES**	• Next Meeting December 18th, remotely.