



Council, Committee or Workgroup Meeting Snapshot

Meeting: Quality Improvement (QI) Council

Meeting Date: 7/25/2024

Attendees:

- MSHN – Sandy Gettel
- MSHN- Paul Duff
- BABH –Sarah Holsinger
- CEI – Bradley Allen
- CEI – Elise Magen
- CEI – Shaina McKinnon
- CEI – Kaylie Feenstra
- Central -Jenelle Lynch
- GIHN –Taylor Hirschman
- Huron – Levi Zagorski

- Lifeways –Phillip Hoffman
- Lifeways-Emily Walz
- MCN – Sally Culey
- MCN- Joe Cappon
- MCN Melissa MacLaren
- Newaygo – Andrea Fletcher
- _SCCMH- Holli McGeshick
- SCCMH-Bo Zwingman-Dole
- SHW-Amy Phillips
- SHW- Becky Caperton
- TBHS – Josie Grannell
- The Right Door- Susan Richards
- The Right Door –Jill Carter

KEY DISCUSSION TOPICS

1. Review & Approvals
2. Consent Agenda
3. Performance/Process Improvement
4. Standing Agenda Items
5. CCBHC 11:00-12:00
[July Meeting Packet](#)

- 1) Review & Approvals (9:00)
 - a. Approved Meeting minutes
 - b. No additions or changes to the agenda
- 2) Consent Agenda-Consent agenda approved.
 - a. Priority Measures Report (March Q1, June Q2, September Q3, December Q4)
 - b. MMBPIS FY24Q2
 - c. Critical Incidents Performance Report FY24Q2
- 3) Performance/Process Improvement-9:10
 - a. [BH-TEDS Housing and Employment Analysis](#) – The Summary, including action steps, was reviewed. QIC will identify the clinical workflows for the completion of the BH TEDS fields by 12/31//2024.
 - b. Behavior Treatment Data Collection Template-Effective FY24Q4 the BTP Template submission will be through the affiliate upload process in REMI. A guidance document will be forthcoming. This information will also be shared with the BTPRC Workgroup.
 - c. Critical Incidents Process Report-Current Status of Remediations. The remediation template for all outstanding remediation as of 7/22/2024 has been completed and placed in your CMHSP QI secure folder. An email will be distributed to those affected. **Each CMHSP should develop a process to submit remediations based on the event within 30 days of submission, and complete outstanding remediations..**
 - d. Critical Incidents-EMR Development-Sandy meeting with NMRE and working with PCE in the development for reporting mental health sentinel events and remediation through the critical incident module in REMI. **MSHN will complete a draft process map and distribute.**

	<ul style="list-style-type: none"> e. Access Interventions-MMBPIS-GIHN reviewed their PIP related to Access Call Rates, and steps that have been put in place to increase performance. Current access interventions from the PIP will be incorporated into the MMBPIS Performance Summary. f. WSA – Timely disenrollments. Include process for disenrolling in WSA when someone dies. There is a discrepancy with the information received about MDHHS completing disenrollments in the WSA. MSHN will receive confirmation from MDHHS that the CMHSP/PIHP needs to complete the disenrollments due to death and the MDHHS does not automatically disenroll. g. Report Development Needed/Data Analytics -No additional requests at this time. <p>4) Standing Agenda Items/Open Discussion-9:45</p> <ul style="list-style-type: none"> a. MDHHS QIC Updates –https://www.michigan.gov/mdhhs/keep-mi-healthy/mentalhealth/mentalhealth/person-centered-planning b. PIHP Quality Workgroup-No update c. MDHHS Site Review updates/reports-Exit Review Tentative July 31st, 1:00 d. External Quality Review updates/reports-PMV July 30th, 11:00-4:30. No need for CMHSP to attend. Please be available for questions if needed. e. Customer Services Committee-No updates f. BH-TEDS Updates-(Holli)- Discussed the many data elements that are being collected in the BH TEDS. Holli will identify the state required data and the federal required data fields. g. National Core Indicator Advisory Council- Meeting today at 10:00am. Next meeting September 12, 9:30-11:00. h. Conferences/Trainings- i. Other – CMS-2439-F Medicaid and Children’s Health Insurance Program Managed Care Access, Finance, and Quality Final Rule (CMS-2439-F) CMS CMS-2242-F Ensuring Access to Medicaid Services Final Rule (CMS-2442-F) CMS <p>5) NCI Advisory meeting 10:00 6) CCBHC-11:00</p>
ACTION STEPS	<ul style="list-style-type: none"> • See bold faced notes above.
KEY DATA INTS/DATES	<ul style="list-style-type: none"> • MDHHS QIC August 7 • MSHN QIC August 22 • MSHN Data Analytics