



## REGIONAL OPERATIONS COUNCIL/CEO MEETING

Key Decisions and Required Action

Date: July 16, 2018

**Members Present:** Chris Pinter; Kerry Possehn (Phone); John Obermesik; Lindsey Hull; Maribeth Leonard; Mike Geoghan (Phone); Sandy Lindsey; Sara Lurie; Sharon Beals (Phone); Steve Vernon, Suzanne Prich (Phone); Tammy Quillan

**Members Absent:**

**MSHN Staff Present:** J. Sedlock, A. Horgan: For pertinent sections: C. Watters, K. Zimmerman, L. Thomas, F. Goodrich

Agenda Item		Action Required			
Adjustments and Approval of Agenda	Add: 2018 Rate Setting Follow Up Clubhouse – Fund Source for Deductibles				
Consent Agenda					
	Consent agenda approved/received and filed	By Who	N/A	By When	N/A
FY2019 Medicaid Subcontract Agreement & Change Log	C. Watters reviewed the proposed contract changes that were provided to all CMHSPs in a change log and a track changes version of the proposed FY19 contract. Timeline was reviewed. Goal is final discussion in August with a final draft out to CMHs by Sept. 1.				
	Please provide written questions, comments, concerns or other feedback to MSHN by July 30. This will be raised as an agenda item at the August Operations Council meeting – intention to finalize at that time.	By Who	CMHSPs J. Sedlock	By When	7.30.18 August Meeting
Autism Provider Management Workgroup – PNMC Recommendations	C. Watters reviewed the proposed charter. Operations Council supports the creation of the workgroup  MSHN will draft a workgroup charter with inclusion of recommended membership inclusive of Finance Council, Provider Network and Autism Workgroup				
	Charter will be included in the Ops consent agenda MSHN will send out membership for Ops approval via email	By Who	C. Watters J. Sedlock	By When	8.5.18
Regional Compliance Committee Charter – Approval	K. Zimmerman reviewed the proposed charter. Operations Council approved of the charter and agrees to appoint CMHSP Compliance Officers. Concerns around local resource consumption and clarification on the decision-making language				
	MSHN to proceed with convening the Regional Compliance Committee.	By Who	K. Zimmerman	By When	9.1.18

Agenda Item		Action Required			
Final – FY17 Q3 & Q4 Summary Report Denial/Grievance/Appeal	<p>K. Zimmerman reviewed the report and the concerns around the decrease in compliance areas. Will proceed now to move to the quarterly report and detailed log submission instead of aggregate numbers.</p> <p>Recommend improvements to report:</p> <ul style="list-style-type: none"> <li>Shorten it – remove indicator 5, figure 1-4; use composite reports only.</li> </ul> <p>Will have another report in 6 months.</p>				
	Operations Council supports MSHN plans; MSHN will proceed as outlined.	By Who	K. Zimmerman	By When	1.1.19
HSAG Compliance Audit Summary & MDHHS Site Review	<p>K. Zimmerman reviewed the draft results of the HSAG compliance exit. MSHN should receive the draft report in August.</p> <p>MDHHS Waiver Review starts Wed and goes through August. Will do case reviews remotely. May go on site to do credentialing and training reviews. MSHN received case list on April 30 and worked with QIC. HSW cases required to be reviewed and submitted to MSHN. MSHN’s review noted two repeat citations.</p>				MSHN concerned that some CMHSPs may not have started on their local corrective action plans soon enough to remediate problem areas. Repeat citations are possible. MDHHS indicates that monetary sanctions will be applied against repeat citations.
	Informational – Kim reiterated the need to have the credentialing files complete and ready for the audit. CMHSPs to follow up with local staff.	By Who	CMHSP CEOs	By When	7.20.18
Regional Financial Reports/Savings Estimates Through May 2018	<p>L. Thomas reviewed the financials. Discussed the summary report (new) and the year-end summary with the supplemental payment (new).</p> <p>Next projection/savings estimates will be after July financials.</p> <p>J. Sedlock informed Ops Council of the MSHN Board decision to establish full funding of the ISF at 7.5% as regional goal. Previous was target of 7.5% with savings AND ISF.</p>				
	Informational	By Who	N/A	By When	N/A
Smoothing Plan Comparison	L. Thomas reviewed the smoothing plan.				
	Informational	By Who	N/A	By When	N/A

Agenda Item	Action Required				
<p><b>Relias Contract</b></p>	<ul style="list-style-type: none"> <li>• Enhanced Package + 20 ABA Essentials seats: Discounted to Standard Cost (approximately \$20,000) this will pick up the IDD and give you some additional product value.</li> <li>• 60month agreement (pick up those 2 large 60month agreements)</li> <li>• 2440 – full access seats (some had restricted users)</li> <li>• 40 ABA Essentials seats included or however many needed</li> <li>• Total annual \$208,542 Less 2600 = 205,972</li> </ul> <p>As appoint of comparison, priced at list this package would be \$276,771.66</p> <p>Does Relias use blocks, limited number, can we negotiate larger blocks, open users? CMHs were indicated same cost if moved over.</p>				
	Need to confirm ABA Users & send Cost information to MSHN.	By Who	CMHSPs	By When	7.31.18
<p><b>PIHP Parity Workgroup Update</b></p>	<p>PIHP CEO's approved of the Parity Workgroup recommendation of MCG. MCHE board accepted the recommendation of the Parity Bid Committee and voted to approve the contract negotiation team to engage MCG in discussion.</p> <p>Diana Bundschuh, CIO for Oakland, Caroline, Jane, and Nicole will comprise the negotiation team.</p> <p>Acute Care including prior and continuing stay reviews for Sept. 1. LOCUS – Adults SMI CAFAS, PECFAS, DECA – Children with SED SIS – I/DD</p> <p>Concerns: MSHN roll out to CMHSPs as a delegated function.</p> <ul style="list-style-type: none"> <li>• Communication of guidelines to advocates</li> <li>• Guidance as to how to approach authorizations when someone does not have a SIS / declines participation</li> <li>• Guidance on development of guidelines for youth with I/DD (no current assessment tool used statewide)</li> <li>• DECA assessment</li> </ul> <p>Need to assign regional implementation team/policy on use of MCG tool (future expansion or not of tool). Inclusion of the ABS workgroup product on LOC guidelines.</p>				
	A.Horgan will work with UMC & CLC during their joint time to discuss implementation and roll out. ITC will be kept informed to implement.	By Who	A.Horgan	By When	7.31.18
<p><b>MDOC Update</b></p>	<p>MSHN's received a proposed statement of work and are working on returning a red-lined response. Finance group working on how PIHPs will be reimbursed for their administrative work and provider system financing systems. Clinical group working on protocols related to MDOC benefit vs. HMP/Medicaid benefit.</p>				

Agenda Item		Action Required			
	Acknowledged MSHN's receipt of BABH letter (to be discussed next meeting)				
	Ops would like to see the SOW when ready. More time on the agenda next month to discuss.	By Who	J. Sedlock	By When	8.5.18
<b>Ops Council Special Meeting Scheduling</b>	MSHN sent out a doodle poll trying to find a day and was not able to locate a time that more than seven members would be present.				
	In the next few months, expand meeting time to do some discussion on PIHP/CMHSP roles and relationships (preference expressed to add time at the beginning of the meeting and push routine items down into the day).	By Who	J. Sedlock	By When	8.15.18
<b>2018 Rate Setting Follow Up</b>	L. Thomas & F. Goodrich updated the Ops Council on the rate setting meeting related to the geographic factors including the diagnosis categories. There is an "other" category being used by Milliman.				MSHN is not in the same position some other PIHPs may be in on this; concern expressed however that changes in one PIHPs data submission may have an impact on MSHN as these geographic factors are normalized.
	Informational	By Who	N/A	By When	N/A
<b>Clubhouse Deductibles</b>	MDHHS approved MSHN region for \$150,000 GF for a portion to bill for Medicaid Deductibles. Effective Nov. 1 – Sept. 2019. CMHSPs will need to provide MSHN an FSR. L. Thomas will work with Finance Council on the reporting details.				
	Informational Only	By Who	N/A	By When	N/A
<b>Saginaw Cash Advance resolution</b>	Board approved the directed deposit resolution requested by Saginaw CMHSP.				
	Informational	By Who	N/A	By When	N/A
<b>Board Actions</b>	Operations Council requests to receive a draft set of Board meeting minutes as an easy update on board actions				
	J. Sedlock will ask M. Ashley for draft minutes to be distributed directly to CMHSP CEOs, noting however that they are always draft until approved by the MSHN Board.	By Who	J. Sedlock	By When	Ongoing